

Needs Assessment

Assessment Task	Assessment Findings
Problem Statement	Learners are unable to resolve issues with everyday problems in school, work and life in general. This is due to a number of causes including a lack of strategizing, unfamiliarity or inaccessibility to tools and lack of emotional support.
Success Statement	Upon completion of the training/intervention, learners will have the ability and resources to circumvent frustrations and be able to work through personal, academic, vocational and emotional problems.
Success Measurement strategy	Success will be measured through tests, observation and satisfaction surveys. Tests and surveys will be administered immediately after training (summative evaluation) and 3 months after training (confirmative evaluation).
Audience definition	Learners will range from junior high students to adults.
Audience Needs	Continuing problems are a fact of life. The complexity of life's problems range to easy to overwhelming. Learners need the skills, resources, motivation and reassurance that will enable them to adequately resolve problems. They need the ability to recognize the underlying factors that contribute to problems reoccurring. They need to develop the talent for recognizing when a problem can be addressed alone, when a problem requires assistance, and when it is appropriate to abandon the problem and its causes altogether.
Change issues	Learners must be motivated to work on problem-solving strategies. Learners must be able to recognize and acknowledge problems in their lives. They must be emotionally capable to handle, recognize and manage their problems. Learners and trainers must have access to the relevant tools and resources (books, computers, libraries, physical activity, counselors, therapists, mentors, peer support, parental/guardian support) necessary to help them in resolving problems. Many of these tools and resources may be absent in the learner's current environment. Learners and trainers must be comfortable and adept to using whatever tool and resources are available to them.

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Technology issues	Some learners may not have access to a computer or the Internet. Some learners may have transportation issues (no mass transit, no access to a car/driver). Learners may not have access to a library or a training facility. Their local libraries do not carry specific titles or programs to help them resolve their problems.